

## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2142 (4)

Date: 30/11/2024

**Present:**Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/794/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Biranchi Prasad Behera C/O-Manoj Ku Behera At/Po-Laikera Dist-Jharsuguda		4135-2803-0073	9937509692
3	Respondent/s	S.D.O (Elect)-II, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	13.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	13.11.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant		Respondent	Others
					√
11	Details of Compensation awarded, if any.	NIL			



appeared

**For the Complainant-** Biranchi Prasad Behera  
Represented by Manoj Ku Behera

**For the Respondent -** SDO(Electrical)-II, JED, TPWODL.

**GRF Case No- BRL/794/2024**

Biranchi Prasad Behera  
C/O- Manoj Ku Behera  
At/Po-Laikera  
Dist-Jharsuguda  
Consumer No-4135-2803-0073

**VRS**

SDO(Electrical)-II, JED, TPWODL.

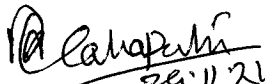
**COMPLAINANT**

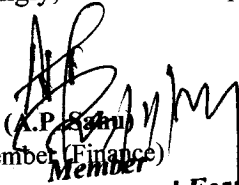
**OPPOSITE PARTY**

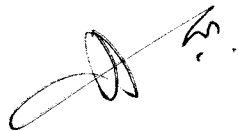
The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
(B. Mahapatra) 29.11.24  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**  
Copy to: -

  
(A.P. Satapathy)  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
A.K. Satapathy  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Biranchi Prasad Behera, C/O- Manoj Ku Behera , At/Po-Laikera, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, JED, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF".)

CPD

MA  
Lalita  
rommy

GRIEVANCE REDRESSAL FORUM,  
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

Complaint No. 4135

GRIEVANCE REDRESSAL FORUM  
Received

413528030073

No.....

Dt.....

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Biranchi Biranchi Prasad Behara  
A/190-Cadkera  
Dist-Thane Sugaula  
9937509692

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Default of Meter box excess amount of an RS-30,500  
(Thirty thousand) any from four years ago before  
2018. From 2012 to 2018

- (4) Relief sought for.

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no allotted by the office of ESO/SDO/EE, if any

Place - Thane  
Date

M. Anand Kumar - Behara  
Brother of Biranchi Pr. Behara